

Parking Pay Station Comments/Feedback

Thank you taking part in the City of Sausalito Parking Technology Pilot. The City of Sausalito is currently evaluating parking technology and we would like to solicit your feedback. We are seeking parking equipment that is easy-to-use and offers convenient payment options to the parking public. There are six different parking paystations located throughout Lot 1 (located at the intersection of Tracy Way and Anchor Street). The field trial and evaluation process is scheduled to last for 60 days, through the end of March.

Your feedback is vital in the City's decision for selecting parking technology moving forward. Please take a few moments to let the City know how your parking experience was today. Thank you!

- Please **circle** the number below of the Pay Station you completed your payment transaction.

Pay Station #: 1 2 3 4 5 6

- Please **circle** the answer that best applies to your payment transaction.

1. When completing your transaction, which of the following did you use to make your payment:

Cash Coin Credit Card

2. The length of transaction time to process your payment was:

Slow Average Fast

3. Did you have any challenges making your payment or selecting your parking time option?

No Yes Comments: _____

4. How difficult was it to progress through the steps of the payment transaction?

Not difficult Somewhat difficult Difficult

5. Was the Pay Station easy to use? No Yes

6. Would you use this Pay Station again during a future visit?

No Yes

7. Over the next 60 days, how likely are you to use the other Pay Stations located in this lot?

Very Likely Not Likely Will use the same pay station

If you would like to provide additional feedback or comments regarding your pay station experience, please send an email to Elliott Holt (EHolt@ci.sausalito.ca.us).